



## STUDIO POLICIES

Last Updated 7<sup>th</sup> May 2020

Our policies are intended to help provide our clients the safest, most enjoyable experience possible and a safe, healthy working environment for our staff.

If you have any questions or concerns regarding our procedures and policy, please contact us directly at:

contact@rtystk.com.au

## THE STUDIO & ARTISTS

OUR STUDIO is registered with our local council and is regularly monitored by the Victorian Health Department. All our procedures are performed strictly according to the HEALTH REGULATIONS, guidelines and Acts that relate to the tattooing industry in Victoria.

We ensure our studio is an environment that MINIMISES THE RISKS to our clients and artists.

WE USE a regularly serviced autoclave to sterilise all equipment for use on our clients. Each item is cleaned, packaged individually and sterilised. All needles are bought from our supplier pre-packaged and sterile, and are single use only. We do not use needles twice.

ALL ARTISTS are trained in infection control and blood borne diseases, and OH&S.

All hazardous contaminated waste (including sharps) are handled and disposed of according to EPA regulations.

## CLIENT REQUIREMENTS

The client must be 18 YEARS or older to be tattooed and supply a proof of age.

As a requirement for public liability insurance, all clients are to fill out and sign a CONSENT FORM prior to being tattooed.

WE WILL SUPPLY AFTERCARE instructions after the tattoo procedure and we ask that they are followed to ensure a smooth healing process.

NO alcohol or drugs are to be CONSUMED by the client prior or during the procedure. These can create many issues and complications with applying a tattoo, including the healing process.

Tattooing can be taxing on your IMMUNE SYSTEM. Please ensure that you are well rested and are in a generally healthy state prior to your appointment. If applicable, please let the artist know ahead of time if you have of any medical conditions or blood related illnesses. This can increase healing time, complications with the procedure and possibly cause secondary infection.

STRICTLY NO CHILDREN are to be brought to the studio for Health and Safety Regulations. It can be extremely difficult for the artist and client to focus on the procedure when children are present also increasing the danger and risks of injury.

PLEASE AVOID bringing groups of FRIENDS. Similarly, it can be extremely difficult for the artist and client to focus on the procedure. One friend or family member is welcome however.

It is important that you as the client understand the RISKS INVOLVED with getting a tattoo. Although our studio goes to great lengths to minimise these risks, there is always risks involved with skin penetration procedures. Please ensure that you read and UNDERSTAND FULLY the described risks and complications supplied to you prior to your tattoo.

SKIN HEALING complications can and do happen. It is not uncommon to expect some touchups with your tattoo. This can happen for a number of reasons from skin type to aftercare. ALL TOUCHUPS incur a cost at our normal hourly rate.

## PRICE & DEPOSIT POLICY

- Depending on the design, size and placement, we will need to price the tattoo accordingly. For some tattoos a fixed price can be quoted, however, for larger designs an hourly rate will apply.
- Before we can quote a design, we require info such as Style, Placement, Colour, Sizing, Skin type. Please ensure all this information is given in your enquiry to speed up the process.
- Our hourly rate is \$150 - \$175 per hour depending on the artist, and the minimum charge for any tattoo is \$100. Our maximum daily charge is capped at \$1000.
- A \$100 deposit is required to be paid on ALL tattoo bookings. Without a deposit your booking and design is NOT secure and may be given to another client.
- All deposits are NON-REFUNDABLE under any circumstances, including cancelations.
- A client can RESCHEDULE their appointment. However, we must have more than 48 hours notices of a reschedule otherwise their deposit will be forfeited.

- When POSTPONING an appointment, the client MUST immediately give a date for the booking to be moved to so the deposit can be transferred. We will not hold a deposit without a booking under any circumstances.
- RESCHEDULING requires 48hours of notice given to the studio/artist. If less than 48hours notice is given, your deposit will be forfeited. DEPOSITS are transferable when bookings are rescheduled - unless a client reschedules multiple times.
- A minimum \$100 booking deposit applies on all design work and must be paid before any design work commences. ALL TOUCHUPS incur a cost at our normal hourly rate.
- All deposits paid are deducted from the total tattoo cost at completion of the tattoo
- Design work takes time so we appreciate your patience. DESIGNS are typically sent through to the client upon request. We choose to not send through unfinished designs as these can be misinterpreted. Small changes can be made to the design on the day of the tattoo, however, full redesigns due to changes in mind or miscommunication on the clients behalf will require a second consultation. Second consultations are charged at \$100.
- Gift vouchers are available and have a 12 month expiry. Gift vouchers can be used as a deposit but share the same polices as cash deposits.

